

Humanité, Fraternité, Asile



Association humanitaire pour le soutien aux demandeurs d'asile

Humanitarian association for the support of asylum seekers

PRACTICAL GUIDE
for the
ASYLUM SEEKERS
Arriving at
REIMS

**This guide is available in French, English, Albanian,
Arabic and Russian**

English version

2020 edition

ASSOCIATION
« Humanité, Fraternité, Asile »

**Humanitarian association
for support for asylum seekers
new arrivals**

Adresse postale

Association « Humanité, Fraternité, Asile »
Maison de la Vie Associative - MVA n°204/074
122 bis Rue du Barbâtre - 51100 – REIMS
Mail : fratasile@gmail.com
Phone : **06 45 80 03 49**

Services :

- Travel aid to the prefecture of Châlons en Champagne if needed
- Help with travel to accommodation
- Breakfast service in addition to Café Sourire of Secours Catholique
- Help with administrative procedures

To notify you upon your arrival :



CROIX ROUGE FRANCAISE

Go to SPADA

(First reception structure for asylum seekers)

22 avenue du Général Eisenhower- REIMS

Tel : 03 26 61 03 11

(contact information n° 1 at the end of the guide)

Bus line 11 or TRAM St John Perse stop (Paid tickets)

Opening days and hours:

Monday, Tuesday morning, Wednesday, Thursday and Friday
9 a.m. to 11:30 a.m. and 2 p.m. to 3 p.m.

If you are on the street: Call "115" Call 115 every day, morning and evening

Why ? To be sheltered at the hotel for example

To register your accommodation request: say **your name**, the composition of the **family** accompanying you, their age, and if there are **sick people**.

If you have children, **115** will notify the « **Armée du Salut** » so that you are greeted for lunch and dinner.



CARING FOR



EMERGENCIES:

Reims University Hospital

(public hospital)

45 rue Cognacq Jay in Reims

Fireman: 18 - Police: 17 - SAMU: 15

(Contact information n° 6 at the end of the guide)



CHU consultations

(Contact information n° 6 at the end of the guide)

First go to the social worker
to request a "good PASS"

In the **morning** at the White House Hospital

See a doctor without emergency at Secours Catholique

20 rue des Poissonniers in Reims

(Contact information n° 4 at the end of the guide)

Monday to Friday 9 a.m. to 11 a.m. except holidays



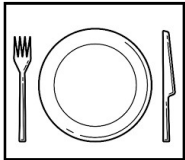
Volunteer doctor passing on camp

The association "**Humanité Fraternité Asile**"
can provide prescribed medication if needed

Tel: 06 45 80 03 49

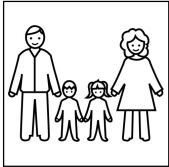


	To eat	To heal	Laundry hygiene	Clothing	Transport Prefecture	Legal process	School
Armée du Salut	P4						
ASSOR	P4		P5				
Secours Catholique	P4	P2	P5				
Hôpital		P2					
SOS bébé	P4						
Service du vêtement				P5			
Secours populaire				P5			
H.F.A.	P4				P7		P6
Cimade						P6	
Solida'Mi						P6	



TO EAT

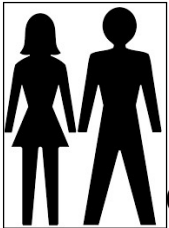
1 - Family with children:



Lunch and dinner every day
to « Armée du Salut »
 42 rue de Taissy - Reims
 Phone: 03 26 85 23 09

Bus: line 6 - "Paris" stop (Paid tickets)
 (Contact information n ° 2 at the end of the guide)

2 - Single people or couples without children:



Lunch only
ASSOR (OZANAM)

80 rue du Docteur Lemoine - Reims
 Phone: 03 26 87 41 99

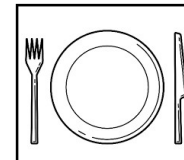
Bus: line 4 - "Robespierre" stop (Paid tickets)
 (Contact information n ° 3 at the end of the guide)

Arrive before 11:45 am for the meal

Days and hours of operation during the week:

Monday and Friday from 11 a.m. to 3:45 p.m.

Tuesday, Wednesday and Thursday
 from 9:15 a.m. to 3:45 p.m.



TO EAT

3 - Baby food and diapers:



SOS BEBE Equilibre Marne

21 rue des Poissonniers Reims

Phone: 03 26 40 09 50

Headquarters phone: 03 26 47 78 80

Welcome and registration: Wednesdays from 2 p.m. to 4 p.m.

Distribution: Tuesday between 2 p.m. and 4:45 p.m.

(Contact information n ° 5 at the end of the guide)

4 - Breakfasts:

Weekdays : Secours Catholique:

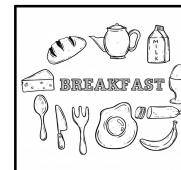
« Café sourire »

20 rue des poissonniers - Reims -

(Contact information n ° 4 at the end of the guide)

Phone: 03 26 88 44 61

Monday to Friday 9 a.m. to 11 a.m.



Weekends, holidays

and during holidays of Secours Catholique:

Association "**Humanité Fraternité Asile**"

Tel: 06 45 80 03 49

Bring breakfast at 9 a.m.

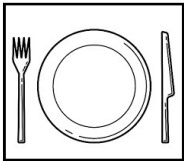
at the place of installation of new arrivals

4

In winter: "Ordre de Malte"

Behind the Cathedral, reception tent:

breakfasts on Sunday from 8:30 a.m. to 12 p.m.



Other food aid possible

Secours Populaire

30, Av. du Général de Gaulle - Reims
(Contact Information n° 7 at the end of the guide)
Reception desk Monday to Friday, 2 p.m. to 4:30 p.m.
Self-service food. only by appointment in the afternoon

Entraide Protestante

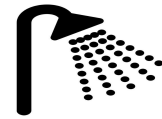
19 Rue Raymond Guyot - Reims
(Contact information n° 5 at the end of the guide)
Only from 2 p.m. to 3 p.m.
On presentation of document from a social worker

Les Restos du cœur

21 rue des Poissonniers - Reims
(Contact information n° 5 at the end of the guide)
Open Monday to Friday 8 a.m. to 12 p.m.
Registration file to be completed

CCAS Reims - Epicerie Sociale et Solidaire de Reims

Le marché des salines - 1, Rue des Salines - Reims
(Contact Information n° 10 at the end of the guide)
From Monday to Friday
On presentation of a card issued by the access commission. Request to do with social workers and the University CROUS for students.
Also possible with the CCAS of Tinqueux.



LAUNDRY

HYGIENE



For everyone, even children:

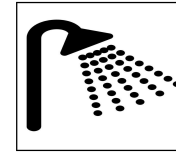
Secours Catholique

20 rue des Poissonniers in Reims - From 9 a.m. to 11 a.m. (Contact information n° 4 at the end of the guide)

For all, except children:

ASSOR

80 rue du Docteur Lemoine in Reims
- Mondays and Fridays: 11 a.m. to 3:45 p.m.
- Tuesdays, Wednesdays and Thursdays: 9:15 a.m. to 4:15 p.m.
- Saturday and Sunday: 10:30 a.m. to 1:30 p.m.
Public holidays, from November to March: 10:30 a.m. to 2:30 p.m. (Contact information n° 3 at the end of the guide)



ASSOR

(contact information n° 3 at the end of the guide)

Secours Catholique

(contact information n° 4 at the end of the guide)



CLOTHING

Service du vêtement (by appointment)

19 rue du Jard - Reims
(Contact information n° 8) - Tel: 03 26 86 80 19
Financial contribution requested if possible

Secours Populaire - (Thursday from 2 p.m. to 4 p.m.) 30 avenue du Général De Gaulle - Reims (Contact information n° 7) - Tel: 03 26 79 12 00



SCHOOL

In France, school is **compulsory and free** for all children under 16

Compulsory vaccinations: DTP (diphtheria, tetanus, polio) must be up to date: certificates required or vaccinations to be made to the doctors of Secours Catholique.

Help to enroll children in school:
appeler **Dominique** au **06 86 54 55 70**

Learn French for adults

ESSENTIAL for access to employment

Contact: Secours Catholique, Secours Populaire, Salvation Ar-



HEBERGEMENT

JRS Welcome France, branch of Reims (Jesuit Refugee Service) offers hospitality with free and temporary accommodation within a local network of families or associations. This reception is for **a single person** whose asylum application is in the process of being processed and who is left on the street, due to a lack of space in the National Reception System. Its duration of approximately 4 to 6 weeks in each family will be negotiated depending on the situation. It will be the subject of an agreement signed between JRS and the asylum seeker, as well as follow-up by a guide. The Humanité, Fraternité, Asile association will forward your request to JRS Reims.

For any information or contact
Tel: 06 45 80 03 49

HELP WITH LEGAL PROCEDURES

La Cimade

19 rue Raymond Guyot - REIMS

Contact information n ° 9 at the end of the guide - Tel : 03 26 50 02 26

Permanences without appointment:

thursday from 3 p.m. to 5 p.m.

Solida'Mis

53 boulevard Wilson - Reims

Permanences without appointment: Saturday from 11 a.m. to 1 p.m.

PLACES OF WORSHIP IN REIMS

Catholic religion :

Eglises, la basilique St Rémi,
la cathédrale



Protestant religion:

Temple protestant
13 boulevard Lundy - Reims



Islam

Mosquée de Ste Anne
7 chaussée St Martin - Reims



Jewish religion

Synagogue
49 rue Clovis - Reims





TRANSPORT

Getting around Reims Bus and Tram



Paid tickets Frequent checks, severe fines

Go to Prefecture of Châlons en Champagne

- **1st meeting :** request for asylum given by CADA
The Association "Humanité Fraternité Asile" can provide transportation by car if there is no other way to get there by train or bus, or with friends or acquaintances.
- **2nd meeting and following:** if allowance paid (ADA), buy bus or train tickets.

Go to Strasbourg Prefecture

- **1st meeting:** CADA gives the train ticket
- **2nd and subsequent meetings:** buy train tickets.

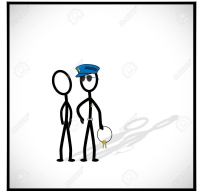
Documents and information to always have with you

- documents on your procedure (certificate of asylum request, residence permit request, etc.)
- **Your domiciliation or accommodation certificate**
- Documents related to your medical follow-up and contact details for your doctor,
- Documents related to **your family situation in France:** certificate of education for your child, marriage certificate, etc.)
- **A phone card and / or mobile phone without camera**
- Telephone numbers of a **support person**, a member of an **association** and a **lawyer** to be notified immediately if you are arrested or detained

Keep these copies of your documents in several places (at a friend's, or an association's) and on the Internet (emails...).

Never give your passport

Your rights at the police station



You have 4 essential rights:

They can help you be released:

- ask for an interpreter:
(Specify the dialect that you speak best, even if it is a rare language (Sudanese Arabic, Sorani Kurdish, Senegalese Fulani or other))
- Ask to see a doctor
- Ask to see a lawyer
- Ask to call a support person or an association to tell them that you have been arrested and where you are being held. This will make it easier for them to help you.

Do not sign documents if you do not understand what is written there. Ask to speak to an interpreter.

You can be detained maximum 24 hours at the police station depending on the reason for your arrest (identity check or offense)

If you are released:

If your situation is not regular, you can leave the police station with a decision to expel French territory. Generally you only have 48 hours from the time you signed the document to appeal. As soon as you leave, quickly contact an association to help you.

If you have been insulted and ill-treated by the police, you can file a complaint.

If you have been hit, you can go to a doctor for a medical certificate proving your injuries.

CONTACT INFORMATION N° 1

SPADA (Reception Center for Asylum Seekers)
(Croix Rouge Française)

22 Avenue du Général Eisenhower - Reims
Tram and bus line 11: "St John Perse" stop - (paying)



CONTACT INFORMATION N°2

Armée du Salut 42 rue de Taissy - Reims
Bus: line 6: "Paris" stop - (paying)



CONTACT INFORMATION N° 3

ASSOR (OZANAM)

(Accueil Solidaire et Social OZANAM de Reims)
80 rue du Docteur Lemoine - Reims
Bus: line 11 - "Lemoine" stop (paying)



CONTACT INFORMATION N° 4

Secours Catholique - Café sourire

20 rue des Poissonniers - Reims - Downtown
Bus all lines and Tram: "Opera" or "Vesle" stop



CONTACT INFORMATION N° 5

SOS BébÉ Equilibre Marne et Restos du Cœur

21 rue des Poissonniers - Reims - Downtown
Bus all lines and Tram: "Opera" or "Vesle" stop



CONTACT INFORMATION N° 6

CHU de Reims (hôpital public)

Hôpital Maison Blanche 45 rue Cognacq Jay
Hôpital Robert Debré rue du Général Koenig
Hôpital pour enfants (A.M.H.) 47 rue Cognacq Jay
Bus: lines 4 or 7 "Maison Blanche" stop



CONTACT INFORMATION N° 7

Secours Populaire 30 avenue du Général De Gaulle - Reims
Tram et bus ligne 7 - arrêt « Franchet d'Esperey »



CONTACT INFORMATION N° 8

Service du vêtement 19 rue du Jard - REIMS
Bus : lignes 2 - 4 - 5 - 6 - 9 arrêt « Conservatoire »



CONTACT INFORMATION N° 9

« La Cimade » et « Entr'aide protestante »
19 rue Raymond Guyot - Reims
Bus ligne 5 - arrêt « Saint André »



CONTACT INFORMATION N° 10

CCAS Reims - Epicerie Sociale et Solidaire
Le marché des salines - 1, Rue des Salines - Reims
Bus ligne 4 - 5 - 6 - 9 - arrêt « Saint Thimothée »

